

module connections. ADDRESS the root cause of any connector or pin issues.

DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM > PINPOINT TESTS > PINPOINT TEST AQ : U024C:00

Normal Operation and Fault Conditions

DTC Fault Trigger Conditions

DTC	Description	Fault Trigger Conditions
U024C:00	Lost Communication with Seat Control Module "H": No Sub Type Information	Set by the APIM when network messages are missing from the SCMH for more than 5 seconds with the ignition in RUN.

Possible Source

- SCMH

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AQ1 VERIFY THE CUSTOMER'S CONCERN

Ignition ON.

Verify if there is an observable symptom present.

Is an observable symptom present?

Yes	GO to AQ2
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No	The system is operating correctly at this time. The DTC may have been set due to high network traffic or an intermittent fault condition.
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AQ2 RECHECK FOR DTC (DIAGNOSTIC TROUBLE CODE) U024C:00

Ignition ON.

Using a diagnostic scan tool, clear all Continuous Memory Diagnostic Trouble Codes (CMDTCs).

Ignition OFF.

Ignition ON.